

18 November 2020

In response to new Coronavirus COVID-19 restrictions in South Australia

From everyone at Sybiz, we are wishing you and your loved ones are safe and well as COVID-19 continues to impact communities worldwide.

The constantly changing situation in Australia shows how volatile this pandemic is and Sybiz will continue to follow the advice of local and federal authorities to ensure we are doing our part to stop the spread.

Normal operations will continue

Adelaide has become the latest Australian city to enter a lockdown period. We would like to assure our customers worldwide that our head office will continue to provide all services as normal while adhering to the latest government advice on social distancing and working from home.

Since the initial restrictions introduced in South Australia, staff at our head office have maintained a working from home arrangement that has seen no noticeable impact to our customer or support services.

All our services remain available to customers worldwide and we have had no interruption as a result of COVID-19 restrictions.

Accessing your solution remotely

Understandably, customers who have not already implemented a remote work solution or use a Sybiz cloud hosted solution will be currently exploring their options. If you are interested in accessing your current solution remotely, contact Sybiz to discuss hosting your solution in the cloud.

Need to contact us?

So that we can provide you with assistance in a timely manner, we ask that all non-urgent enquires be directed through our website contact form or emailed directly to sybiz@sybiz.com. This will assist us in directing all enquiries as fast as possible.

Our response to COVID-19

In summary, our response to the COVID-19 situation is:

- We will continue to monitor and follow advice from the State Government
- Sybiz's head office will continue operating 'business as usual' while our staff are under lockdown directions
- Customers are not likely to experience any disruption to services offered by Sybiz
- We will provide further updates as necessary